

**A Descriptive Survey on Occupational Therapy Caseload
Management at Clinical Settings in Bangladesh.**

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Abstract

Occupational therapy is applicable in many settings. This is a great scope to provide service. In this situation ensuring quality is essential. Caseload management is a vital topic. Concerning on this subject the profession will be benefited to provide a quality service. Researcher was tried to take first step which would identify the existing situation on Occupational Therapy caseload management at clinical settings in Bangladesh. The aim of this study is to identify the present situation on occupational therapy caseload management at clinical settings in Bangladesh. The objectives are to specify the views on caseload and its related other issues among clinical occupational therapists and to determine existing occupational therapy caseload management strategies in Bangladesh. In this study a descriptive survey was done on 47 qualified clinical occupational therapists in hospital, school and private practice and community based rehabilitation settings by using written structured questionnaire. Purposive comprehensive sampling procedure was followed to select participants. In result of this study present that the view on caseload management is differ among clinical occupational therapists. They are considering some other issues such as workload and case management which are interrelated with caseload management. The study also found so many strategies are followed to manage caseload in various situations by individual therapist or organization. Thus the common strategies are follow specific time table, arrange group therapy, manipulation of therapy & therapy time, shift appointment to other therapists or other staffs, consider waiting list & weighting score, prioritize patients according to complexity & type of patient, inform & discuss with supervisor, cancel appointment. In discussion shows that caseload management is vary from organization to organization, patient to patient. However combination of four ratio, case-mix, procedural and care based methodology will be more effective and it will ensure quality service in context of Bangladesh.

Key Words: Caseload management, Occupational Therapy, Occupational Therapy in Bangladesh